



DATE OF ISSUE: 23 FEBRUARY 2010

MEDIA RELEASE

**NCPG Actively Engages Resorts World at Sentosa
on Implementation of Social Safeguards**

The National Council on Problem Gambling (NCPG) announced today that it has been actively engaging Resorts World at Sentosa (RWS) on the implementation of social safeguards, to mitigate the adverse effects of problem gambling. The NCPG also noted a marked increase in the number of self exclusions in the past two weeks.

The Council assesses that RWS has been responsive in its dialogue on responsible gambling. The Council would highlight four key areas:

- RWS has agreed to provide an on-site counselling service so that patrons who may need information and referral for gambling problems can find help on hand. The Council understands that RWS has already signed on an independent counseling service.
- RWS is committed to training all staff on responsible gambling. The Council was also invited by RWS to attend one of its staff training on responsible gambling.
- RWS has also implemented the voluntary gaming limit system, where patrons are able to place a limit on how much money they were prepared to lose at the casino. The NCPG encourages casino patrons to make use of the gaming limit system. It is an important measure to ensure that casino gambling remains as merely recreational as it stops patrons from chasing losses and crossing the line into problem gambling.
- RWS has improved the signage and patron traffic flow at the casino entrance to minimise errors by foreigners and Singapore Citizens and Permanent Residents entering through the wrong lanes. Singapore Citizens and Permanent Residents entering the casino have to pay a \$100 casino entry levy per day or a \$2,000 annual levy.



Mr Lim Hock San, Chairman of National Council on Problem Gambling said, “The NCPG and RWS have been working closely on the implementation of various social safeguards. It has been a necessary partnership of checks and balances and we remain committed to actively engage RWS to ensure that the stringent social safeguards put in place are effective, and continue to be benchmarked to best practices in casinos worldwide.”

Since Resorts World at Sentosa opened, the NCPG has noted that there has been an increase in the number of Self-Exclusion applications, with 100 applications since 12 February 2010. Since the launch of Self-Exclusion applications through the NCPG website on 26 November 2009, there have been 264 such applications.

NCPG also updated that there have been 12 family exclusion orders issued in February 2010, bringing the total number of Family Exclusion Orders to 31.

ANNEX 1: BREAKDOWN OF FAMILY EXCLUSION (AS AT 21 FEBRUARY 2010)

ANNEX 2: BREAKDOWN OF SELF-EXCLUSION (AS AT 21 FEBRUARY 2010)

ANNEX 3: ENGLISH-CHINESE GLOSSARY

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Issued by:

Bates 141 Singapore on behalf of NCPG (www.ncpg.org.sg)

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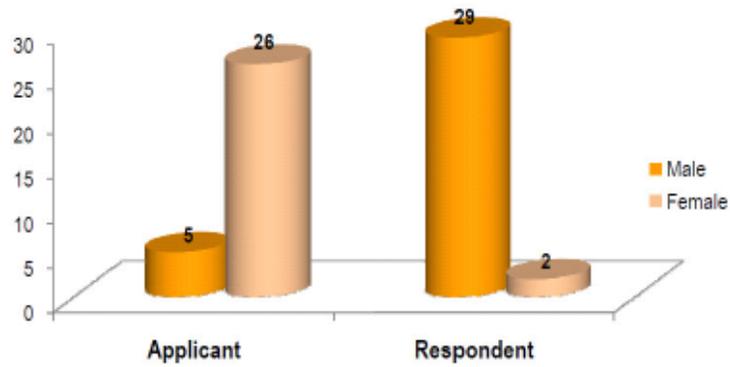
About the National Council on Problem Gambling (NCPG):

The NCPG was appointed in August 2005 as part of Singapore's national framework to address problem gambling. It is a council comprising 20 members with expertise in public communications, psychiatry and psychology, social work, counselling and rehabilitative services. The Council's role is to provide advice and feedback to the Ministry of Community Development, Youth and Sports (MCYS) on public education programmes on problem gambling and on the effectiveness of treatment, counselling and rehabilitative programmes; to decide on funding for these programmes; preventive and rehabilitative programmes; and on the applications for exclusion of persons from casinos. Stop Problem Gambling. Know The Line. Call 1800-6-668-668. For more information, please see www.ncpg.org.sg.

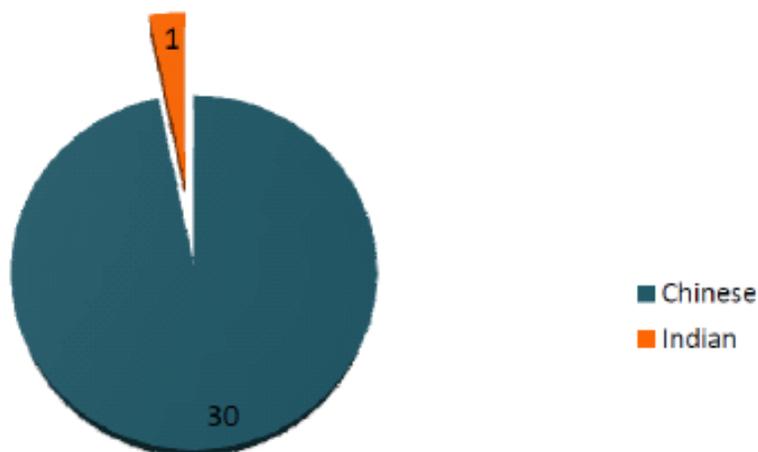
ANNEX 1: BREAKDOWN OF FAMILY EXCLUSION (AS AT 21 FEBRUARY 2010)

Source: National Council on Problem Gambling

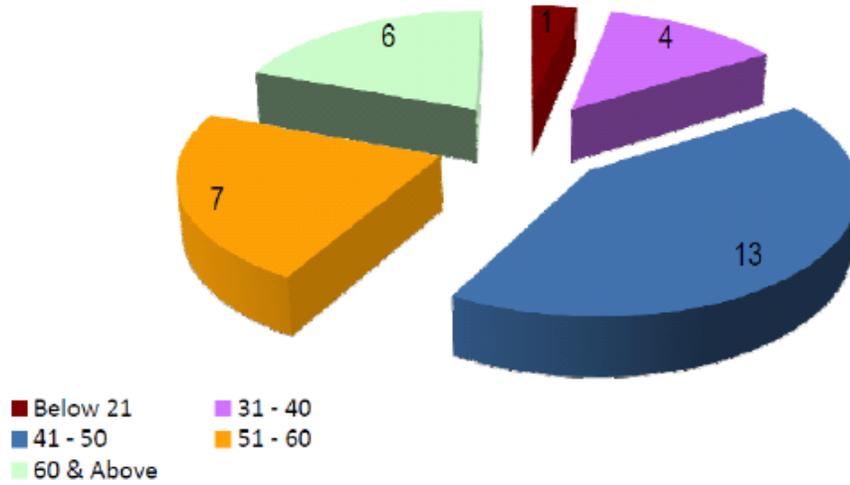
GENDER



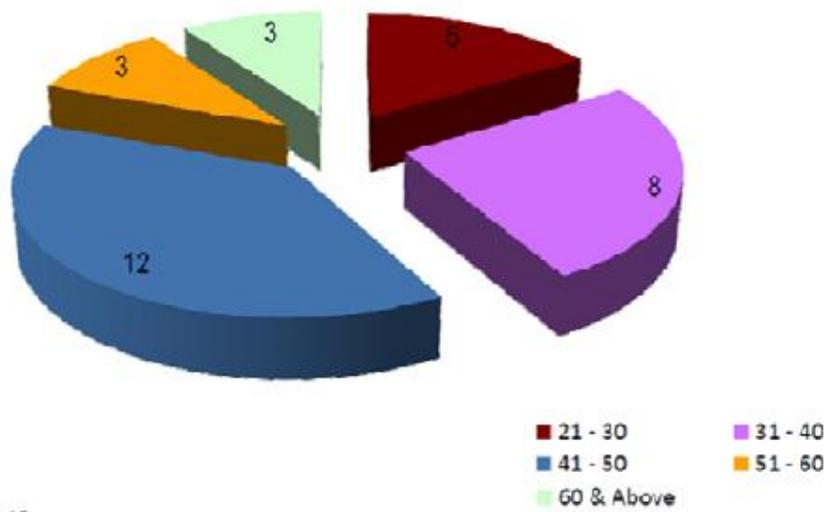
ETHNICITY OF RESPONDENTS



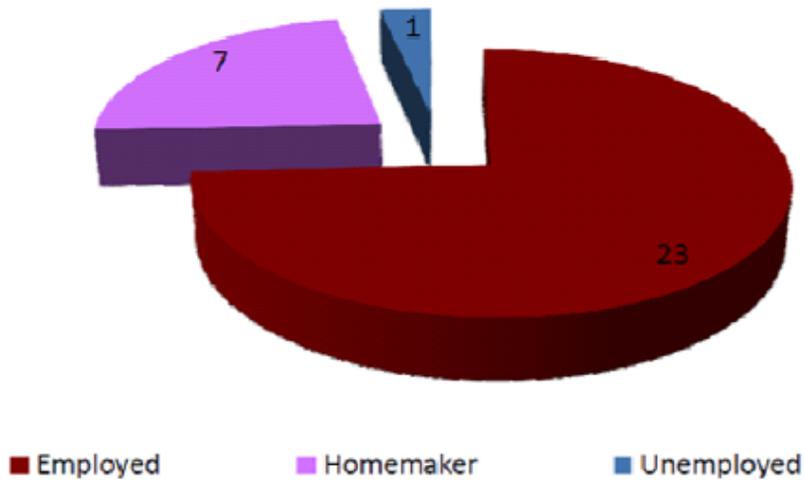
AGE RANGE (APPLICANTS)



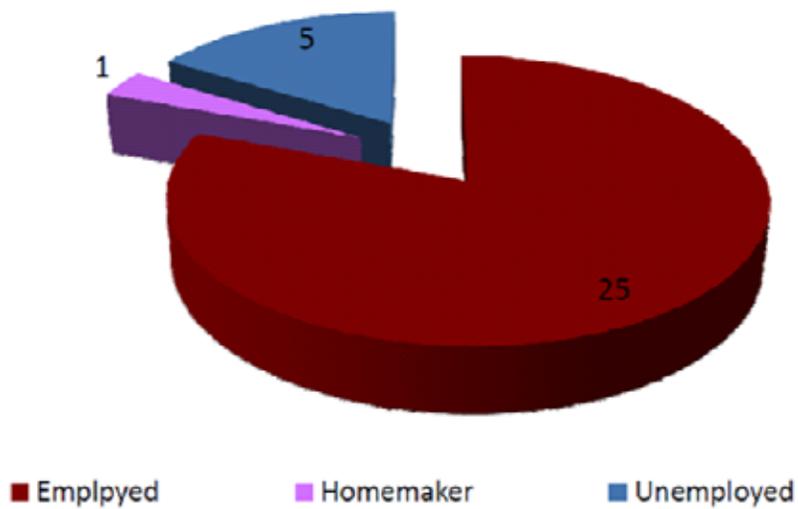
AGE RANGE (RESPONDENTS)



EMPLOYMENT STATUS (APPLICANTS)



EMPLOYMENT STATUS (RESPONDENTS)

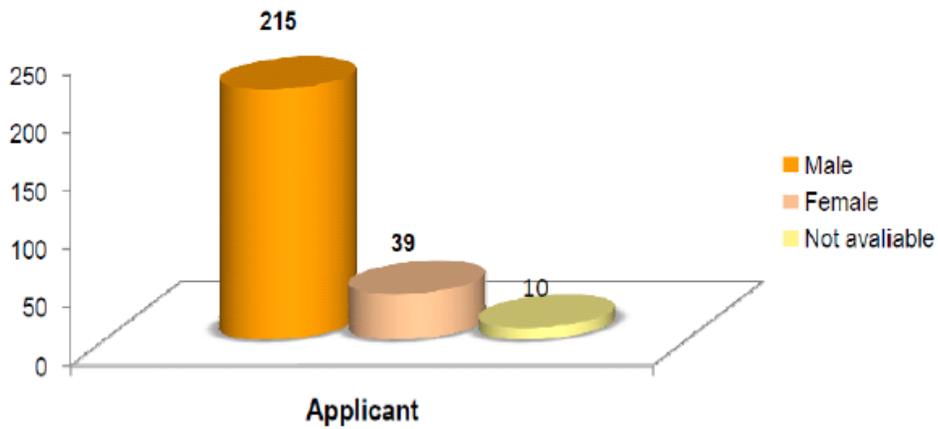


		APPLICANT				
		Husband	Wife	Parent	Child	Sibling
RESPONDENT	Husband		10			
	Wife	1				
	Parent				3	
	Child			9		
	Sibling					8

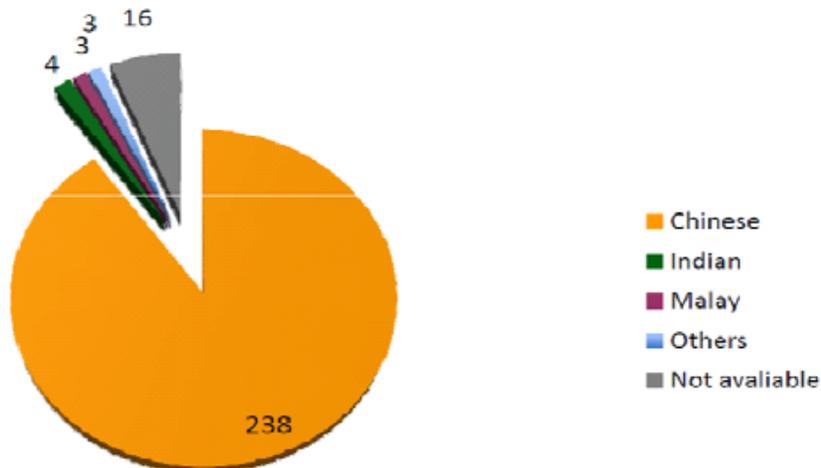
ANNEX 2: BREAKDOWN OF SELF-EXCLUSION (AS AT 21 FEBRUARY 2010)

Source: National Council on Problem Gambling

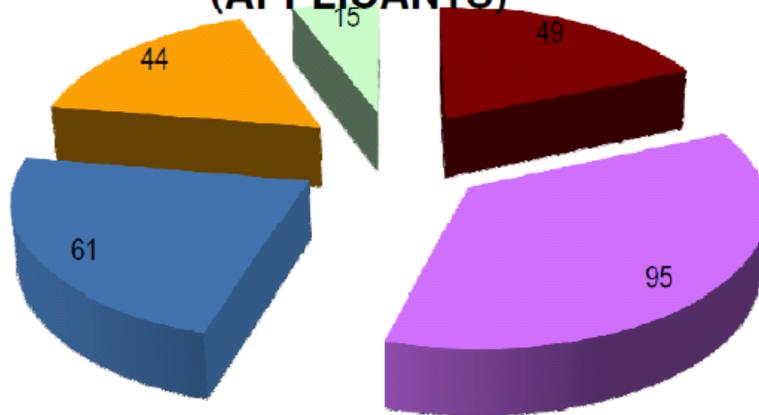
GENDER



ETHNICITY

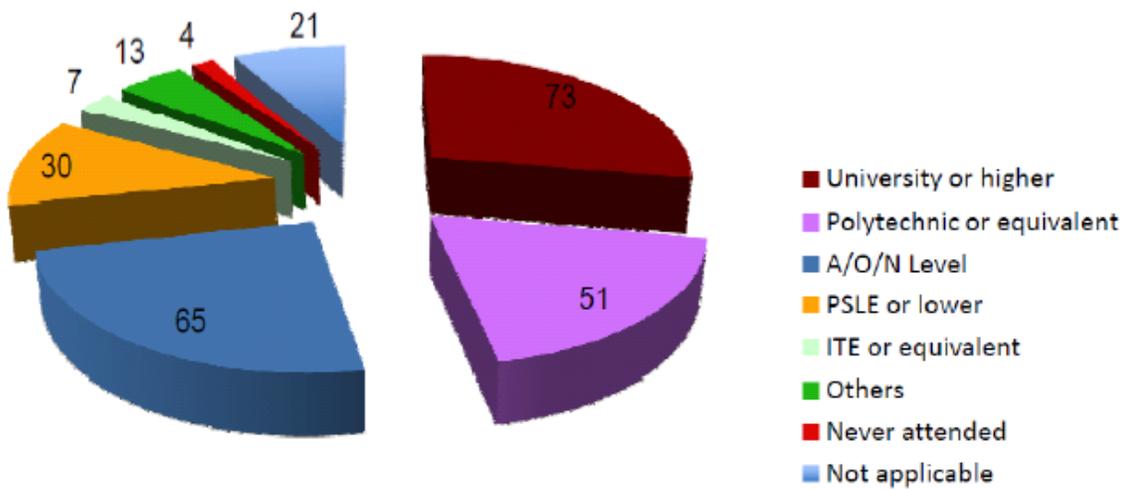


AGE RANGE (APPLICANTS)



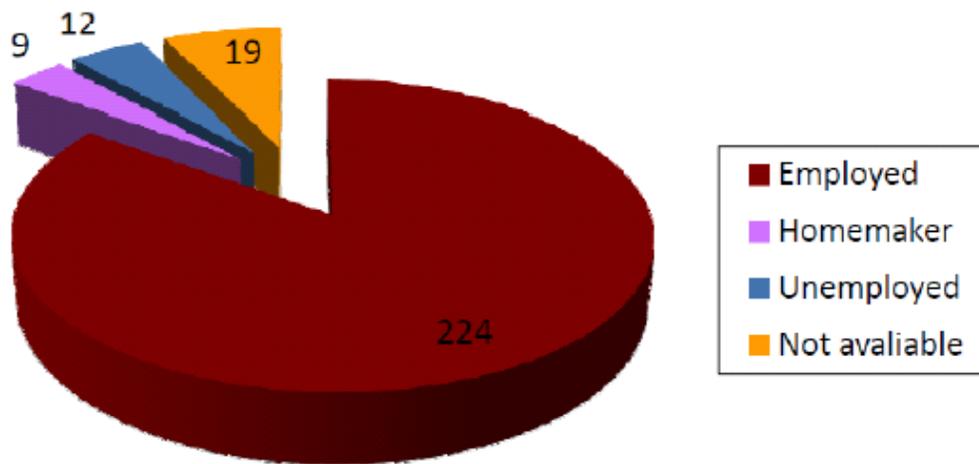
- 21 - 30
- 31 - 40
- 41 - 50
- 51 - 60
- Above 60

EDUCATION (APPLICANTS)



- University or higher
- Polytechnic or equivalent
- A/O/N Level
- PSLE or lower
- ITE or equivalent
- Others
- Never attended
- Not applicable

EMPLOYMENT STATUS (APPLICANTS)





ANNEX 3: ENGLISH-CHINESE GLOSSARY

National Council on Problem Gambling (NCPG)	全国预防嗜赌理事会
Responsible Gambling	负责任赌博
Problem Gambling	嗜赌
Social Safeguards	社会保障措施
Self-Exclusion	自我申禁
On-site Counselling Service	现场辅导服务
Gaming Limit System	自设限赌制度
Casino Entry Levy	赌场入门征收
Mr. Lim Hock San	林福山先生
Family Exclusion	家人禁门令